

## Accelerating ITV's Digital Transformation Full Year Results for the year end 31 December 2019 5<sup>th</sup> March 2020

## Agenda

Introduction and Highlights

Financial and Operating Review

Strategic Update

Outlook

Q&A

Carolyn McCall

Chris Kennedy

Carolyn McCall

Carolyn McCall



## Highlights

- Full year results are ahead of expectations
- Good progress in executing our strategy to build a digitally led media and entertainment company
  - Grow ITV Studios
    - Total ITV Studios organic revenue up 9%
    - Solid pipeline of new and returning shows

#### - Transform Broadcast

- Continued strong growth in online revenue, up 21%, offset by decline in spot advertising, with total advertising down 1.5%
- Good onscreen and online viewing performance: flat SOV and 13% growth in online viewing
- Built and started rolling out Planet V, our addressable advertising platform
- Investments delivering in data, tech, ITV Hub and advertising

#### - Expand Direct to Consumer

- Successfully launched BritBox UK in November 2019
- ITV Hub+ subscribers over 400,000
- BritBox US subscribers over 1m and profitable
- Delivered £25m of cost savings, £5m ahead of our target



## 2019 Group Financial Highlights

#### **External revenue**

£3,308m up 3% YOY (H2 up 13%)

## Total advertising revenue

down 1.5%

(H2 up 1.6%)

#### Online revenue

up 21%

(H2 up 22%)

## Total ITV Studios revenue

up 9%

(H2 up 23%)

## Total Non-TAR revenue

up 7%

(H2 up 20%)

#### **Adjusted EBITA**

£729m

(2018: £810m, down 10%)

#### **Adjusted EPS**

13.9p

(2018: 15.4p, down 10%)

#### **Statutory EPS**

11.8p

(2018: 11.7p, up 1%)

#### **Profit to Cash**

87%

(2018: 88%)

#### Dividend

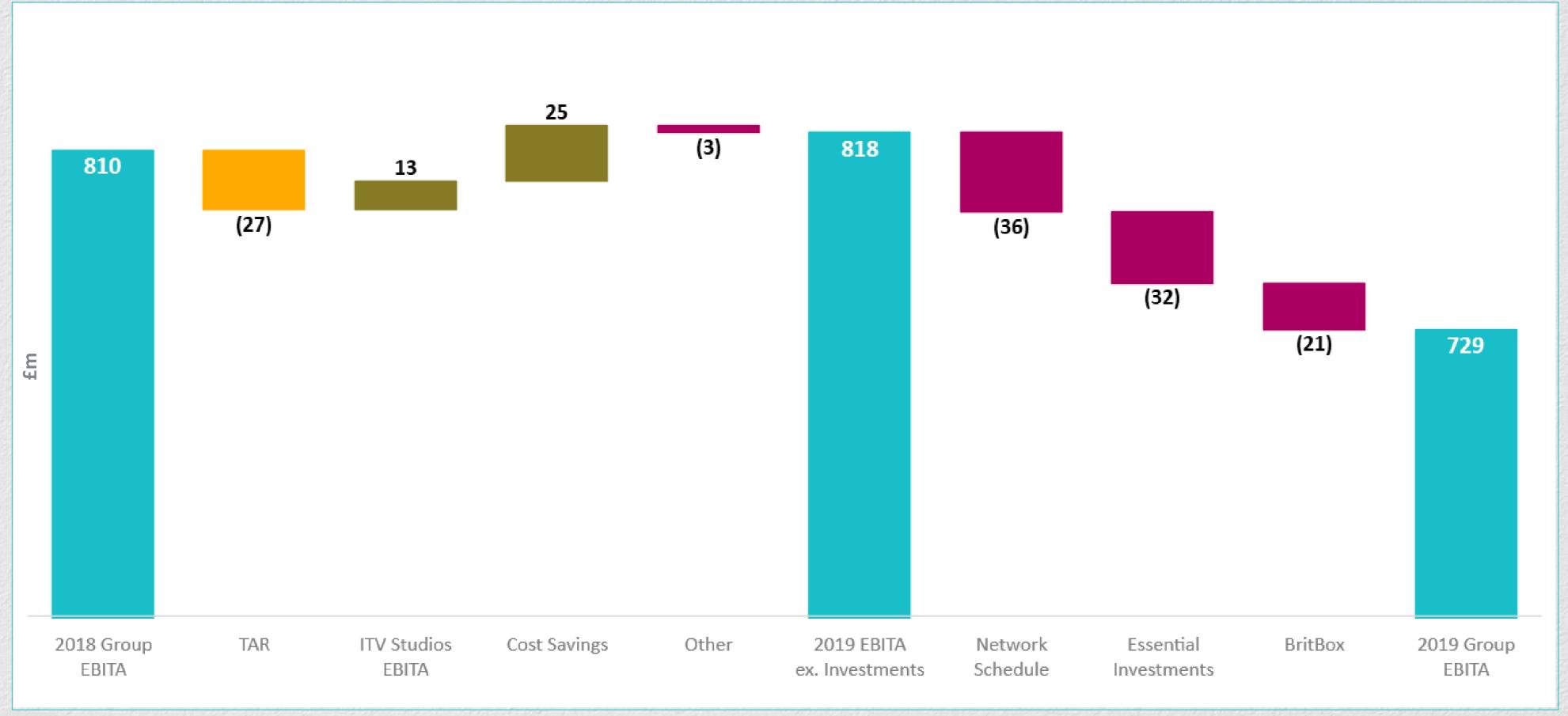
8.0p

(2018: 8.0p)



## Group EBITA tracker

#### Continued strategic investment to drive future growth





# Financial and Operating Review Chris Kennedy

### **ITV Studios**

#### Strong performance, with total revenue up 9% at a 15% margin

	<b>2019</b> (£m)	<b>2018</b> (£m)	Change %	Organic change %
Studios UK	725	695	4	4
Studios US	271	245	11	7
International	508	418	22	24
Global Formats & Distribution	318	312	2	1
Total Studios revenue	1,822	1,670	9	9
Total Studios costs	(1,555)	(1,415)	(10)	
ITV Studios adjusted EBITA*	267	255	5	
Adjusted EBITA margin	15%	15%		
Internal – ITVS to Broadcast and DTC	573	551	4	
External revenue	1,249	1,119	12	
Total revenue	1,822	1,670	9	

- Revenue up 9%, driven by a very strong H2
- Revenue growth across the business
- External revenue up 12%
- 5% growth in EBITA
- Margin of 15%, in line with guidance
- Organic revenue growth of 9%, with net currency impact of nil
- Revised reporting reflecting new organisational structure (see appendix)

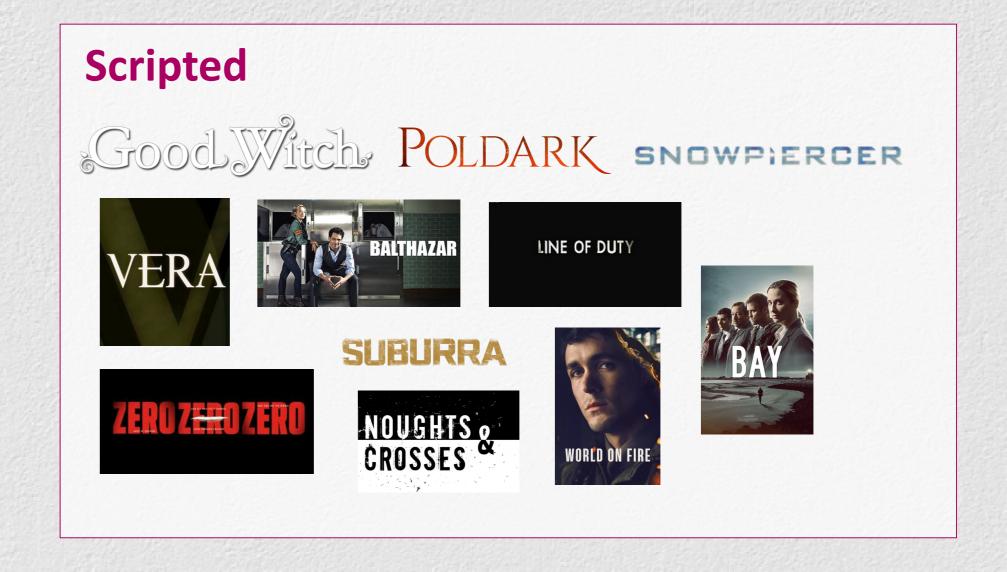


#### **ITV Studios**

#### Strong growth in scripted revenues

	2019 (£m)	2018 (£m)	Change (%)
Scripted	520	380	37
Unscripted	1,018	997	2
Core ITV and Other*	284	293	(3)
Total Revenue	1,822	1,670	9









## ITV Studios – Key performance indicators

KPI	Performance in 2019	Target 3 years to the end of 2021	On track?
Total Studios revenue	+9%	Total Studios revenue to grow at least 5% average CAGR	
EBITA margin	15%	EBITA margin of 14% to 16%	
Total production hours	8,393, down 6%	Grow production hours to 10,000	



#### Broadcast

#### Strong growth in VOD advertising more than offset by decline in NAR

	2019 (£m)	2018 (£m)	Change %
Total advertising revenue	1,768	1,795	(1.5)
Direct to Consumer	84	81	4
SDN	69	73	(5)
Other revenue	142	147	(3)
Total Broadcast revenue	2,063	2,096	(2)
Network Schedule costs	(1,091)	(1,055)	(3)
Variable Costs	(134)	(123)	(9)
Broadcast infrastructure and overheads	(376)	(363)	(4)
Total Broadcast costs	(1,601)	(1,541)	(4)
Total adjusted Broadcast EBITA	462	555	(17)
Total adjusted EBITA margin	22%	26%	
BritBox UK venture losses	21	-	-
Adjusted EBITA Broadcast (ex BritBox UK)	483	555	(13)
Adjusted EBITA margin (ex BritBox UK)	23%	26%	

- Strong growth in VOD, up 21%
- Growth in sponsorship and partnerships revenue
- Direct to Consumer growth driven by Hub+
- Other revenues impacted by closure of Encore and lower minorities revenue
- Schedule costs reflect major sporting events
- Non-programming costs include £22m of essential investments and £16m of cost savings
- EBITA decline driven by advertising revenue, schedule costs and the investments we are making
- Within Broadcast EBITA is £21m of BritBox venture losses

## ITV Viewing

Good onscreen and online viewing performance against tough comparatives

ITV Family SOV
23.2%
flat YOY

Online Viewing up 13%

ITV Total Viewing down 4%

98% of all commercial audiences >5m

16-34s SOV on ITV2
6.4%
up 6%

ITV Hub MAU's up 28%

ITV Hub dwell time
up 6%

>80% of 16-34s registered on the ITV Hub



## **Total Advertising**

Non-gambling online advertisers across categories continue to grow strongly, up 11%

Top 10 largest categories (Spot and VOD combined)	2019 (£m)	YOY % change
Retail	269	(2)%
Entertainment and Leisure	160	(12)%
Finance	157	(5)%
Cars and Car Dealers	108	2%
Cosmetics & Toiletries	103	(11)%
Telecommunications	100	(5)%
Food	99	(5)%
Publishing and Broadcasting	94	21%
Airlines, Travel & Holidays	91	8%
Interior Furnishings	90	(9)%



## **Broadcast – Key Performance**

KPI	Performance in 2019	Target 3 years to the end of 2021	On track?
Online revenue growth	+21%	Double digit revenue growth per annum	
Brand consideration*	53%, down 6% pts	Increase to 60%	
ITV Hub registered user accounts	30.8m, up 12%	Grow to 30m	
Online viewing	+13%	Double digit online viewing growth per annum	
KPI	Performance in 2019	Strategic ambition	On track?
Total advertising revenue	-1.5%	To grow total advertising in a flat NAR market	
ITV Total Viewing	-4%	To maintain total viewing**	
ITV Family SOV %	23.2%, flat YOY	Above 21%	



## Direct to Consumer – Key performance indicators

Total revenue*	Performance in 2019  £84m, up 4%	3 years to the end of 2021  Grow revenue to at least £100 million	On track?
Paying relationships*	8.4m, down 2%**	10 million paying relationships	



<sup>\*</sup> Excluding BritBox

<sup>\*\*</sup> Up year on year excluding Boxing pay per view

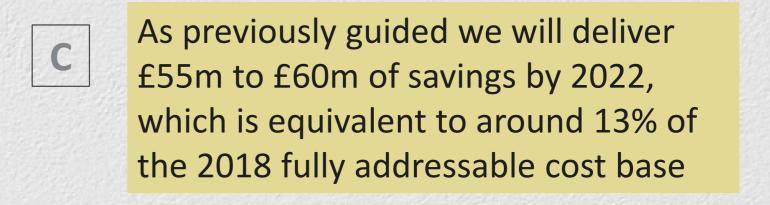
## Investments & Cost Savings

Building a more robust, more diversified business and driving profitable future growth and returns

	2019 (£m)	2020 (£m)
Essential investments (A)	(32)	(18)
BritBox venture losses (B)	(21)	(55-60)
Total investments	(53)	(73-78)
Cost Savings (C)	25	10
Net investments	(28)	(63-68)

Break down of essential investments	2019 (£m)
Integrated Producer Broadcaster	
Marketing	10
ITV Hub	5
Commercial	4
Data and tech	1
Total IPB	20
Direct to Consumer	2
ITV Studios	10
Total essential investments	

В	BritBox venture losses	2019 (£m)	2020 (£m)
	Original guidance	25	40
	Actual net investment	19	-
	Revised net investment	-	46
	BritBox venture losses	21	55-60





## Adjusted and Statutory results

#### **Adjusted Earnings**

£555m

(2018: £621m,

down 11%)

#### **Adjusted EPS**

13.9p

(2018: 15.4p,

down 10%)

#### **Statutory EPS**

11.8p

(2018: 11.7p,

up 1%)

## Net Exceptional Items

£22m

(2018: £83m)



## Balance sheet and liquidity

**Profit to Cash** 

87%

(2018: 88%)

**Net Debt** 

£804m

(2018: £927m)

Leverage

1.0x

(2018: 1.1x)

**Undrawn Facilities** 

£930m

(2018: £880m

undrawn)

**Net Pension** 

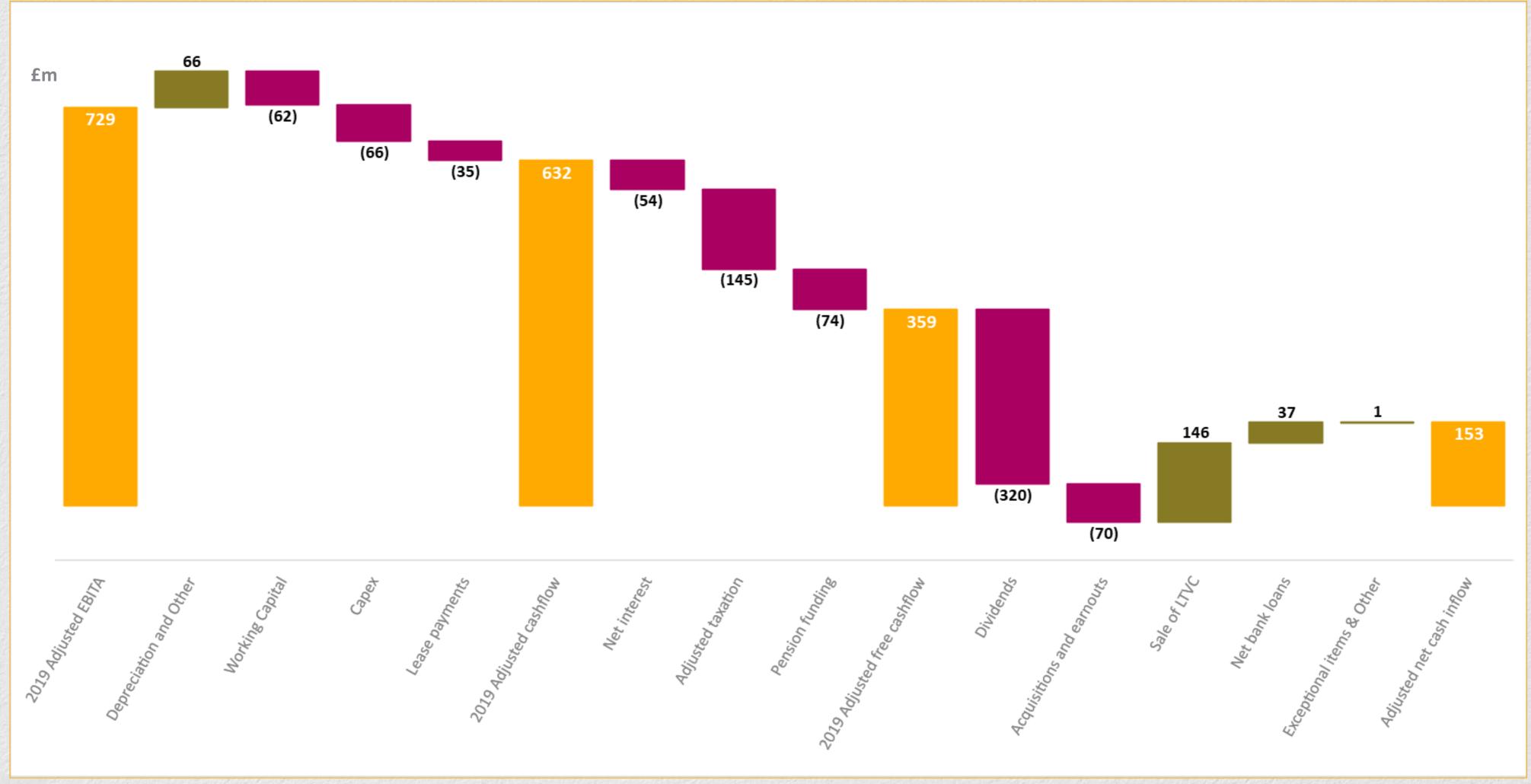
**Deficit** 

£87m

(2018: £38m)



## Cash generation tracker





## 2020 Planning Assumptions

	P&L
Schedule Costs	Estimated to be around £1.11bn
Investments	Total essential investments of around £18m, which includes £10m originally guided for 2020 and £8m phasing from 2019
BritBox	BritBox venture losses expected to be £55-60m, £6m higher than previously anticipated due to phasing from 2019
Cost Savings	£10m cost savings in 2020 to fund strategic priorities
Adjusted Interest	Around <b>£40m</b> , in line with previous year
Tax	Adjusted effective tax rate of <b>18%-19%</b> , and expected to remain at that level over the medium term
Foreign Exchange	Translation impact of FX, assuming rates remain at current levels, is expected to have an adverse impact of around £50m on revenue and £7m on profit
Exceptional Items	Around <b>£25m</b> , mainly due to acquisition related expenses.

	Cash
Tax	Will reflect a one-off of <b>six quarterly payments</b> , rather than four in previous years
Capex	Around £95m of Capex, which includes investment in our addressable advertising platform and our US property moves
Exceptional items	Cash cost of exceptionals are expected to be around £210m largely accrued earnouts which includes the final earnout payment for Talpa
Profit to cash	Around <b>75-80</b> % - reflecting our continued strong cash generation, investment in ITV Studios scripted working capital, our addressable advertising platform and BritBox
Pension	Deficit funding contribution for 2020 is expected to be around <b>£75m</b>
Dividend	The Board intends to pay a full year dividend of <b>8p</b>

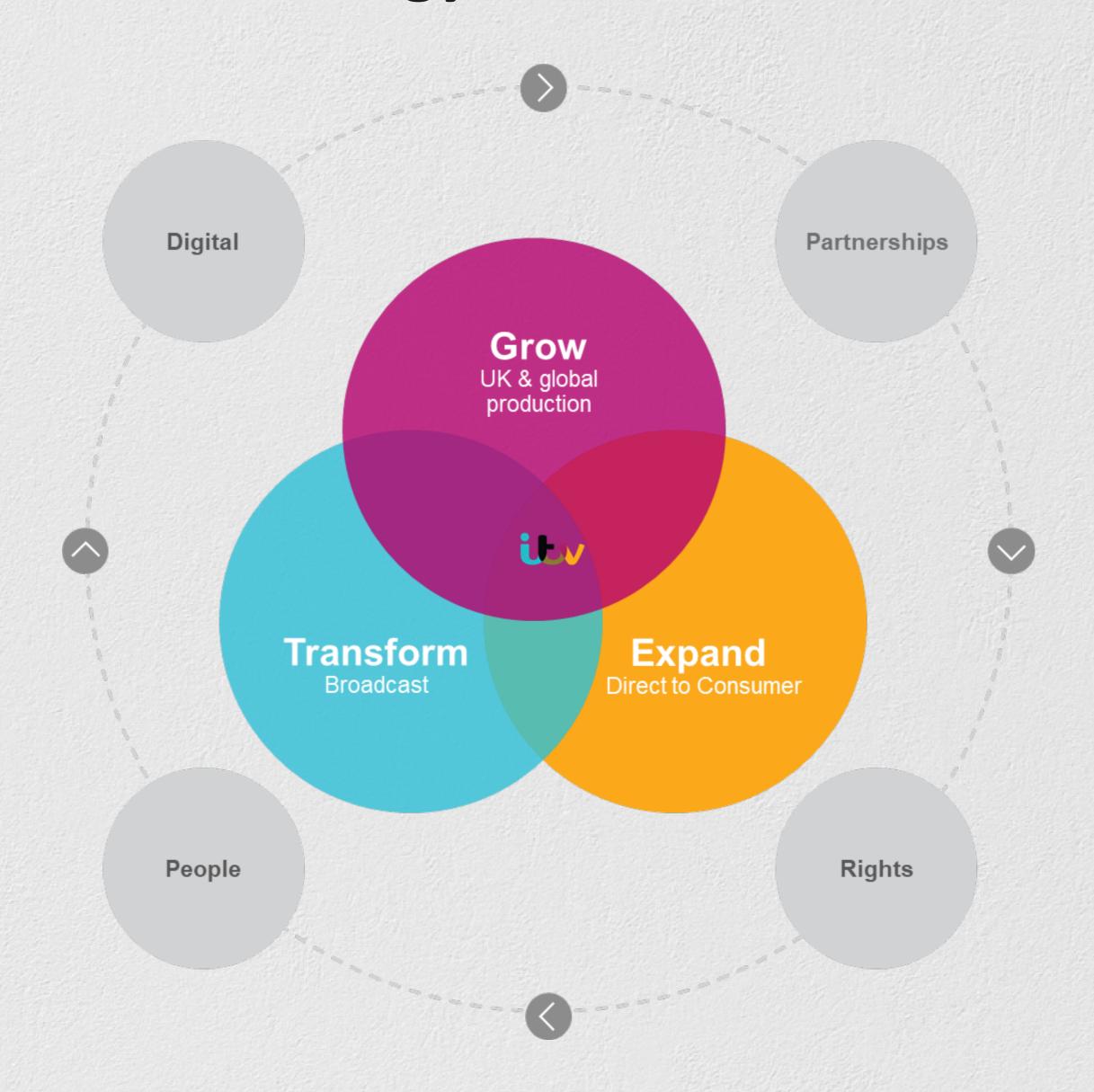


# Strategic Update Carolyn McCall

## Our Vision

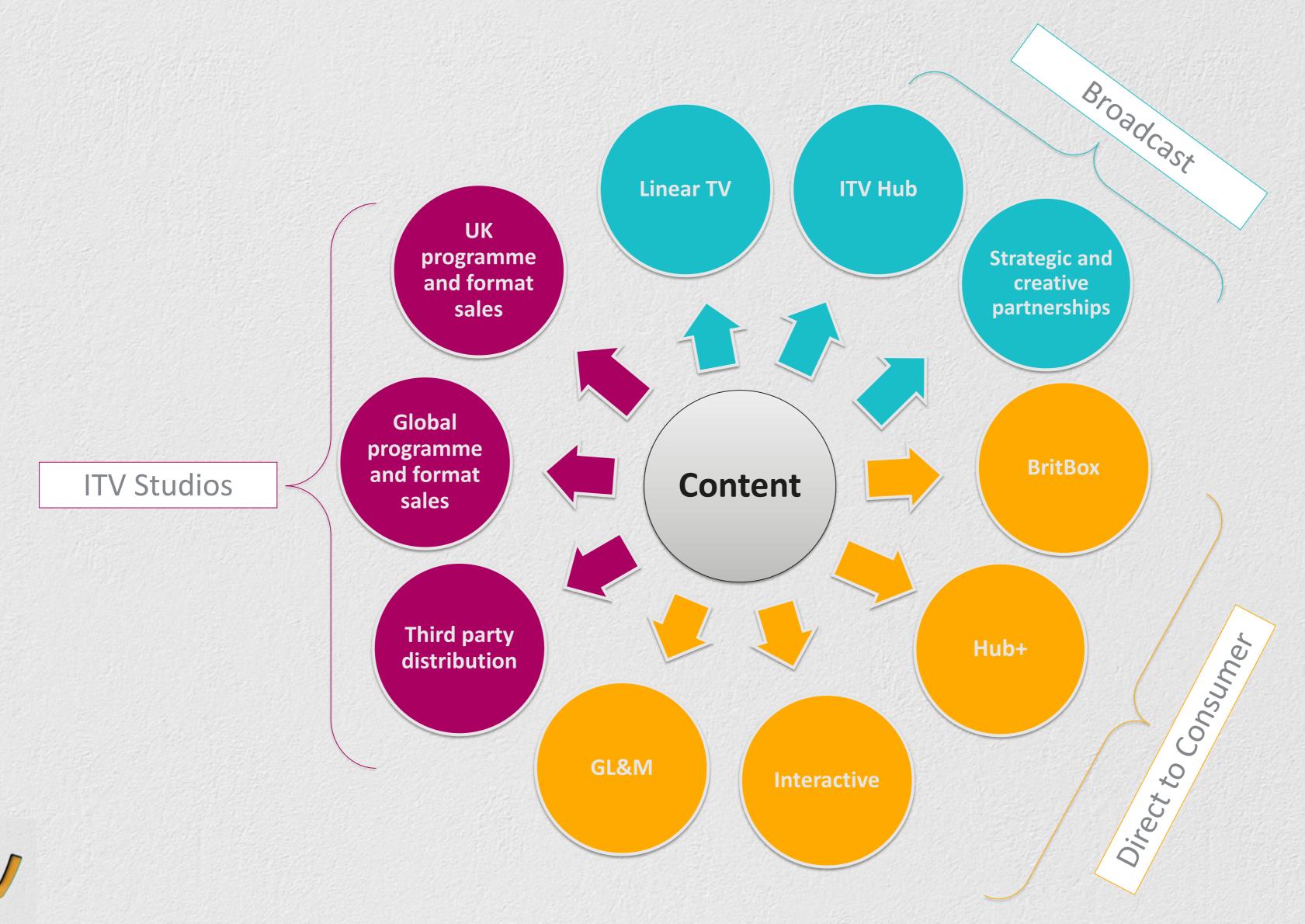
We will be a digitally led media and entertainment company that creates and brings our brilliant content to audiences wherever, whenever and however they choose.

## We have evolved our strategy to deliver our vision....





## Monetising quality content across multiple touch-points



MORE THAN TV

## Social Purpose – shaping culture for good



#### Better Health

Feel Good Mind and Body:

Inspiring change in how we look after our mental and physical health.

#### Our Goal:

Encourage 10 million people to take action to improve their mental or physical health by 2023.



## Diversity & Inclusion

Fostering creativity by embracing diversity and encouraging inclusion.

#### Our Goal:

Improve gender, BAME, disability and LGBT+ representation on and off screen by 2022.



#### Environment

Creating programmes with the biggest impact on the audience and the smallest impact on the planet.

#### Our Goal:

Reduce our carbon emissions and waste, and source responsibly.



#### **Giving Back**

Giving back to our local and international communities through causes we care about.

#### **Our Goal:**

Raise over £6 million a year for Soccer Aid, increase staff volunteering and lend our support to causes.



## Significant progress in 2019



**Strong growth in scripted** 

Globalising our portfolio of formats

**Strengthened talent** 



**Repositioned ITV and ITV Hub** 

Investments delivering in ITV Hub, tech and data

**Built and rolling out Planet V** 

Developed client strategy and creative partnership teams



DTC

Successfully launched BritBox UK

Significant growth in SVOD subscribers

- BritBox US > 1 million
- ITV Hub+ > 400,000

**Launched ITV Win** 



### **ITV Studios**

Significant operational progress in 2019

Scripted revenue up 37%

Sold 62 **formats**, 14 sold in 3 or more countries

Strengthened<br/>Creative Talent

95% increase in original hours commissioned by OTT platforms

58% revenue generated outside the UK

Delivered 37% of Group adjusted EBITA



## Broadcast essential investments delivering

Marketing	<ul> <li>Relaunched ITV and ITV Hub brand</li> <li>Increased SOV for light viewers</li> </ul>
ITV Hub	<ul> <li>Enhanced user experience – recommendations, cross platform resume, content trials</li> <li>Strengthened user interface – homepage redesign, consistent layout across platforms</li> <li>Brand and marketing – data driven performance marketing, upselling</li> </ul>
Tech	<ul> <li>Evolution of digital video platform supporting Hub, Hub+ and BritBox</li> <li>Designed and built programmatic addressable advertising platform</li> <li>Launched airtime sales platform and evolving the audience data platform</li> </ul>
Data	<ul> <li>Driving viewing: scaling recommendation model, econometrics model to optimise marketing investment, data driven CRM</li> <li>Grow consumer revenue: SVOD subscriber acquisition and churn model</li> <li>Advertising: ad effectiveness POC, use and test data driven ad products</li> </ul>
Advertising	<ul> <li>Built client strategy team</li> <li>Strengthened creative partnerships</li> <li>Rolling out programmatic addressable advertising platform – Planet V</li> </ul>

#### Direct to Consumer

Progress in 2019

Successful launch of BritBox UK

Hub+ subscribers >400k

BritBox US
subscribers >1m

Investing in ITV Win platform to drive revenue

Customer relationships and engagement around key brands

Developing gaming with 10m downloads of Love Island game





Q1 2020 Q4 2020 Q4 2019 Q2 2020 Q3 2020 First original Content launches Launch Brand building and performance marketing Marketing campaign SAMSUNG **Panasonic** amazon youview iOS android Distribution **VESTEL** LG Life's Good FreeviewPlay **É** tV chromecast Number of 10 15 20 screens BritBox is million million million million available on



## How we are delivering the strategy



**Grow scripted business** 

Globalise and maximise value of key formats and brands

Continued growth via M&A and / or organically







Grow addressable on VOD, rolling out Planet V

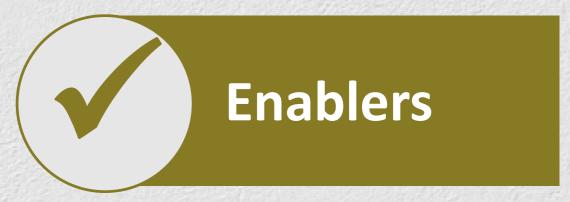
Build more strategic and creative partnerships with advertisers

Focus on mass quality audiences





DTC



**Grow SVOD subscribers and optimise retention** 

- > BritBox UK
- BritBox US, and roll out internationally
- > ITV Hub+

Drive DTC revenues through ITV Win and focused DTC products

Embedding data, analytics and tech

Strengthening capabilities in all areas

Ensure we own and manage our rights effectively

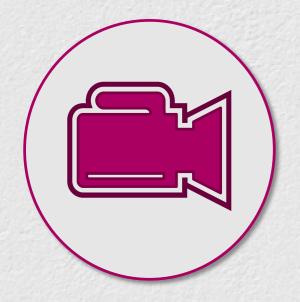
Create strong partnerships in the UK and internationally





#### ITV Studios – Priorities for 2020

- Integration of Talpa and reorganisation of the distribution and commercial division with three Centres of Excellence
  - > The Creative Network
  - > Global Entertainment
  - > Global Distribution



#### Further strengthen creative talent

- Continue to build and monetise a strong pipeline of programmes
  - > Growing scripted
  - > Globalising our formats, and
  - Diversifying our customer base and increasingly serving OTTs



#### **Broadcast - Priorities for 2020**

- Digital transformation using tech, data and analytics
- Accelerate the growth of ITV Hub
  - Strengthen content
  - User experience content, personalisation, prominence
  - Invest in data and tech to enhance and support the ITV Hub
  - Increase monetisable MAU's
- Focus marketing on driving light viewers and ITV Hub viewers
- Greater use of first party data
- Further roll out and embed Planet V
- Continue to build more strategic and creative partnerships with advertisers
- Programme budget will focus on mass audiences, light viewers, live audiences, digital viewers and 16-34's viewers





### Direct to Consumer - Priorities for 2020

#### Subscription

- Grow BritBox UK subscribers and optimise retention
- Continued growth of the Hub+ and BritBox US
- Launch BritBox Australia and identify other possible international markets



#### Interactive:

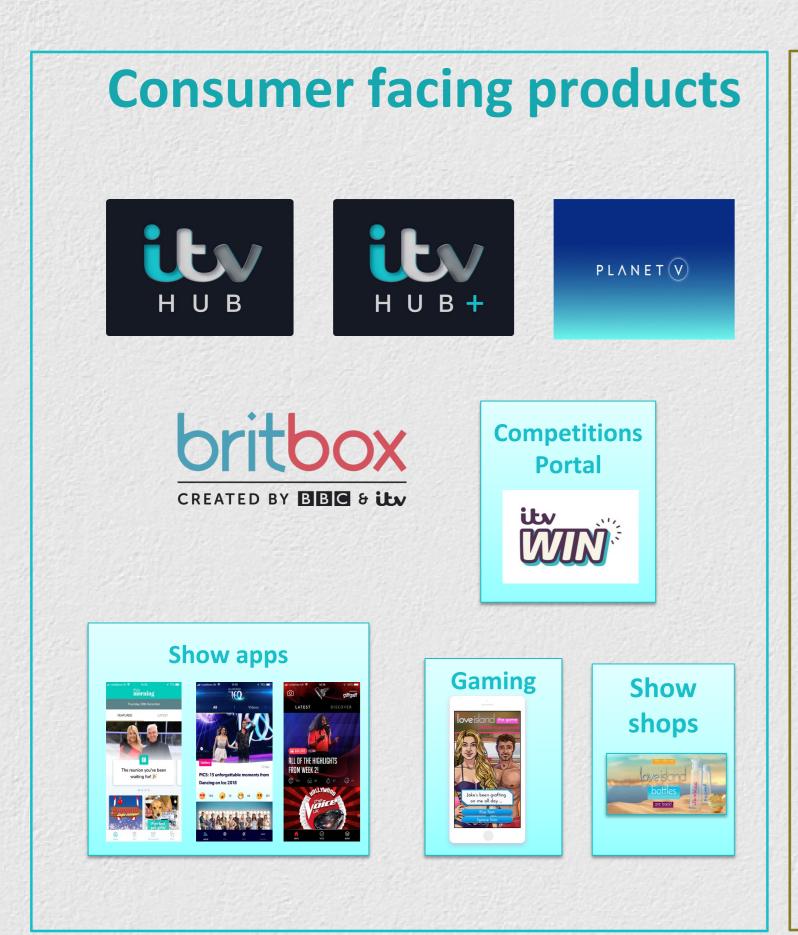
- Further develop and grow the ITV Win competition portal
- Drive value from integrating customer data across ITV

#### Direct to Consumer products around our key successful brands

- > I'm a Celebrity live attraction
- Launch new Love Island game
- > Scale the new Hells Kitchen game
- Continue to grow our merchandising globally



## Accelerating ITV's digital transformation



## Content supply chain Making our key processes more

**2020 Projects:** 

agile and efficient



**Scheduling** 



#### **Core central functions**

Ensuring people have the right tools and driving the best ways of working

#### 2020 Projects:



Freecon



**Workplace Tech** 



#### Outlook

- Good start to 2020
  - Continued strong growth in online viewing
  - ITV Family SOV flat with strong schedule coming up
  - TAR is expected to be up 2% in Q1
  - Early indications suggest TAR is down 10% in April
- In March and April we have seen an impact from travel advertising deferments relating to the Coronavirus. All deferments to date have been included in the guidance.
- Despite the ongoing economic uncertainty around the outlook for the UK following its departure from the EU, over the full year we are currently confident that
  - We will continue to execute well on the strategy with good momentum across ITV
  - ITV Studios will deliver revenue growth in 2020, as previously guided
  - We will deliver double digit growth in online revenues
  - Direct to Consumer will grow revenue over the full year
  - BritBox venture losses are expected to be around £55m to £60m
  - It's the Board's intention to pay 8p dividend for the full year
- At this stage it is too difficult to assess the further implications of the Coronavirus, but we continue to monitor the situation closely
- Strategic vision and priorities are clear



Q&A

# Appendix

### Financial Highlights

Twelve months to 31 December	2019 (£m)	2018 (£m)	Change %
Broadcast & Online	2,063	2,096	(2)
ITV Studios	1,822	1,670	9
Total revenue	3,885	3,766	3
Internal supply	(577)	(555)	(4)
Total external revenue	3,308	3,211	3
Broadcast & Online adjusted EBITA	462	555	(17)
ITV Studios adjusted EBITA	267	255	5
Group adjusted EBITA	729	810	(10)
Group adjusted EBITA margin	22%	25%	-
Adjusted EPS	13.9p	15.4p	(10)
Statutory EPS	11.8p	11.7p	1
Ordinary dividend	8.0p	8.0p	_



#### ITV Studios Total Revenue – as per FY 2018 revenue classification

	2019 (£m)	2018 (£m)	Change %	Organic change %
Studios UK	725	695	4	4
Studios US	271	245	11	7
Rest of World	607	516	18	19
Global Entertainment	219	214	2	2
Total Studios revenue	1,822	1,670	9	9



#### **Broadcast Schedule Costs**

Twelve months to 31 December	2019 (£m)	2018 (£m)	Change %
Commissions	576	556	4
Sport	135	118	14
Acquired	37	43	(14)
ITN News and Weather	49	48	2
Total ITV main channel	797	765	4
Regional news and non-news	72	72	_
ITV Breakfast	45	46	(2)
Total ITV inc regional & Breakfast	914	883	4
ITV2, ITV3, ITV4, ITV Encore, ITVBe, CITV	177	172	3
Total schedule costs	1,091	1,055	3



# Reconciliation Between 2019 Statutory and Adjusted Earnings

Twelve months to 31 December 2019	Statutory (£m)	Adjustments (£m)	Adjusted (£m)
EBITA*	693	36	729
Total exceptional items	(22)	22	-
Amortisation and impairment	(74)	63	(11)
Net financing costs	(68)	28	(40)
Share of profits on JVs and Associates	1	_	1
Profit before tax	530	149	679
Tax	(52)	(67)	(119)
Profit after tax	478	82	560
Non-controlling interests	(5)	-	(5)
Earnings	473	82	555
Number of shares (weighted average million)	4,000	-	4,000
Earnings per share	11.8p		13.9p



#### Acquisitions – between 2012 and 2019

Company	Initial consideration (£m)	Additional consideration paid (£m)	Expected future payments*	Total expected consideration**	Expected payment dates
Total for acquisitions between 2012-2019	972	191	230	1,393	2020-2025



## **Financing Costs**

Twelve months to 31 December	<b>2019</b> (£m)	<b>2018</b> (£m)
€335m Eurobond at 2.125% coupon Sept 22	(10)	(11)
€259m Eurobond at 2% coupon Dec 23	(13)	(15)
€600m Eurobond at 1.375% coupon Sept 26*	(4)	-
£630m Revolving Credit Facility	(4)	(4)
Financing costs directly attributable to bonds and loans	(31)	(30)
Cash-related net financing costs	(8)	(5)
Amortisation of bonds	(1)	(1)
Adjusted financing costs	(40)	(36)
Imputed pension interest	(1)	(2)
Other net financial losses and unrealised foreign exchange	(27)	(5)
Net financing costs	(68)	(43)



#### P&L Tax Charge and Cash Tax

Twelve months to 31 December	2019 (£m)	2018 (£m)
Profit before tax	530	567
Production tax credits	36	25
Total Exceptional items	22	83
Amortisation and impairments of intangible assets*	63	85
Adjustments to net financing costs	28	7
Adjusted profit before tax	679	767
Tax charge	(52)	(97)
Production tax credits	(36)	(25)
Charge for exceptional items	(6)	(9)
Charge in respect of amortisation and impairments of intangible assets*	(19)	(14)
Charge in respect of adjustments to net financing costs	(6)	(1)
Adjusted tax charge	(119)	(146)
Effective tax rate on adjusted profits	18%	19%
Total adjusted cash tax paid (excluding receipt of production tax credits)	(145)	(119)



#### **Analysis of Net Debt**

31 December	2019 (£m)	2018 (£m)
£630m Revolving Credit Facility	-	(50)
€335m (previously €600m) Eurobond	(283)	(536)
€259m (previously €500m) Eurobond	(219)	(424)
€600m Eurobond**	(532)	-
Other debt	(16)	(12)
Cash and cash equivalents	246	95
Net debt	(804)	(927)

30 June	<b>2019</b> (£m)	2018 (£m)
Cash and cash equivalents*	246	95
Debt**	(1,050)	(1,022)
Net debt	(804)	(927)



<sup>\*</sup> Gross cash includes £50 million of restricted cash in relation to the LTVC Pension Funding Partnership and £25 million of restricted money market funds.

<sup>\*\*</sup> Net of £24m cross currency swap.

#### **Profit to Cash Conversion and Free Cash Flow**

2019 Full Year	2019 (£m)	2018 (£m)
Adjusted EBITA	729	810
Working capital movement	(63)	(93)
High end production tax credits	1	2
Share-based compensation and pension service cost	10	10
Acquisition of property, plant and equipment, and intangible assets	(68)	(82)
Capex relating to redevelopment of new London HQ	2	37
Depreciation	56	28
Lease liability payments	(35)	-
Adjusted cash flow	632	712
Profit to cash ratio	87%	88%

2019 Full Year	2019 (£m)	2018 (£m)
Adjusted cash flow	632	712
Net cash interest paid	(54)	(42)
Adjusted cash tax paid	(145)	(119)
Pension funding	(74)	(82)
Free cash flow	359	469



## **Borrowing Facilities**

Type of Facility	Facility Amount £m	Amount drawn at 31/12/2019	Maturity
Revolving Credit Facility (RCF)	630	_	Various
Bilateral financing facility	300	_	June 2021
Total	930	-	



#### **Adjusted Results**

Twelve months to 31 December	<b>2019</b> (£m)	2018 (£m)	Change (%)
Adjusted EBITA*	729	810	(10)
Internally generated amortisation	(11)	(7)	(57)
Financing costs	(40)	(36)	(11)
Share of profits on JVs and associates	1	-	_
Profit before tax	679	767	(11)
Tax	(119)	(146)	18
Profit after tax	560	621	(10)
Non-controlling interests	(5)	(4)	(25)
Earnings	555	617	(10)
EPS (p)	13.9p	15.4p	(10)
Diluted EPS (p)	13.8p	15.4p	(10)



#### **Statutory Numbers**

Twelve months to 31 December	2019 (£m)	2018 (£m)	Change (%)
External revenue	3,308	3,211	3
EBITA	693	785	(12)
Amortisation and impairment	(74)	(92)	20
Exceptional items (operating)	(84)	(93)	10
Profit before interest and tax	535	600	(11)
Net financing costs	(68)	(43)	(58)
Share of profits on JV's & Associates	1	-	_
Gain/(loss) on sale of non-current asset (non-operating exceptional items)	62	10	520
Profit before tax	530	567	(7)
Tax	(52)	(97)	46
Profit after tax	478	470	2
Non-controlling interests	(5)	(4)	(25)
Earnings	473	466	2
Basic earnings per share	<b>11.8</b> p	11.7p	1

